



General Terms and Conditions Camping Schaartven

Article 1: Definitions

In these terms and conditions, the following definitions apply:

1. Holiday accommodation: tent, folding caravan, motorhome, touring caravan, summer house, trekking cabin, apartment, and similar;
2. Operator: the company, institution, or association that makes the holiday accommodation available to the guest;
3. Guest: the person who enters into the agreement regarding the holiday accommodation with the operator;
4. Co-guest: the person(s) also listed in the agreement;
5. Third party: any other person who is not the guest and/or their co-guest(s);
6. Agreed price: the fee paid for the use of the holiday accommodation; a price list must specify what is not included in the price;
7. Costs: all costs incurred by the operator in connection with the operation of the recreation business;
8. Information: written/electronic details about the use of the holiday accommodation, the facilities, and the rules regarding the stay;
9. Cancellation: the written termination by the guest of the agreement before the start date of the stay.

Article 2: Content of the Agreement

1. The operator provides the guest with a holiday accommodation of the agreed type for recreational purposes, not for permanent residence or registration in the BRP, for the agreed period and price.
2. The operator is obliged to provide the guest with written information, based on which the agreement is partly concluded, in advance. Any changes must be communicated to the guest in writing in a timely manner.
3. If the information differs significantly from that provided at the time of entering into the agreement, the guest has the right to cancel the agreement free of charge.
4. The guest is obliged to comply with the agreement and the accompanying information. They ensure that co-guests and/or third parties who visit or stay with them also comply with the agreement and information.

Article 3: Duration and Termination of the Agreement

The agreement ends automatically after the agreed period expires, without requiring termination.

Article 4: Price and Price Changes

1. The price is agreed upon based on the rates applicable at the time of entering into the agreement.
2. Increased costs resulting from changes in charges or levies may be passed on to the guest after the agreement has been concluded.

Article 5: Payment

1. Payments must be made in euros unless otherwise agreed, considering the agreed payment terms.
2. If the guest fails to meet their payment obligations after a written reminder, the operator has the right to terminate the agreement immediately and demand full payment.
3. On the day of arrival, the operator must have received the total amount owed; otherwise, access to the holiday accommodation may be denied.
4. Any reasonable extrajudicial costs incurred by the operator due to non-payment are at the expense of the guest. Interest may be charged on the outstanding amount after written notification.

Article 6: Cancellation

1. In case of cancellation, the guest pays compensation to the operator as follows:
 - Cancellation within 90 days before the start date: 25% of the agreed price.
 - Within a month: 50% of the price.
 - Within a week: 75% of the price.
 - Within 24 hours: 100% of the price.
2. There are always costs associated with cancellation. We recommend taking out cancellation insurance to cover these costs. Any costs not covered by your insurer are your responsibility.

Article 7: Use by Third Parties

1. Use of the holiday accommodation by third parties is only allowed with the operator's written consent.
2. Conditions may be attached to this consent, which must then be specified in writing in advance.

Article 8: Early Departure of the Guest

The guest remains liable for the full price for the agreed tariff period.

Article 9: Interim Termination by the Operator and Eviction

1. The operator can terminate the agreement immediately if the guest, co-guests, and/or third parties fail to comply with the obligations of the agreement despite prior written warning.
2. The operator can also terminate the agreement in cases of significant nuisance or disturbance of the operation caused by the guest.
3. After termination, the guest must vacate the accommodation within four hours.

Article 10: Legislation

The operator ensures that the accommodation meets all legal requirements.

Article 11: Maintenance and Layout

1. The operator maintains the recreational site and central facilities in good condition.
2. The guest must keep the accommodation in good condition during the agreement period.

Article 12: Liability

1. The operator is not liable for accidents, theft, or damage unless caused by their negligence.
2. The guest is liable for damages caused by themselves, their co-guests, or third parties.

Article 13: Dispute Resolution

Dutch law applies to all disputes. The Dutch courts have jurisdiction.

Additional Rules

Arrival and Departure Times:

- Arrival after 1:00 PM and before 6:00 PM.
- Departure after 8:00 AM and before 12:00 PM. Later or earlier departures only with the owner's consent.

Reception Hours:

- 9:00 AM - 12:00 PM and 1:00 PM - 5:00 PM.

Camping Sites:

- Each camping site has an electricity connection. Costs are based on consumption.
- Chemical toilets can be emptied free of charge at the CamperClean machine.

Motorhome Sites:

- Motorhomes must park with the front facing the water to preserve the view.

Use of Air Conditioning:

- Air conditioners may only be used from 10:00 AM to 10:00 PM. Additional electricity costs apply.

Vehicles:

- Parking is only allowed in designated areas. Electric vehicles may not be charged on-site.

Visitors:

- Visitors must register. Use of facilities incurs a fee of €6 per person.

Dogs:

- Maximum of two dogs per site. Dogs are not allowed on the beach or in the water.

BBQs:

- BBQs are allowed. Ash must only be disposed of in special containers.

Emergencies:

- Notify Sandra or Michel immediately in case of emergencies, reachable at 0478-792003.
- In emergency situations, all guests must assemble at the designated meeting point.

The Rental Agreement:

- A camping pitch or rental accommodation agreement can be made verbally or in writing. Both agreements are binding for the full period.

Cancellation Conditions:

- If the tenant does not comply with the payment conditions and/or the regulations of Camping Schaartven, the landlord reserves the right to cancel the reservation and terminate the agreement.

Insurance / Cancellation:

- We recommend taking out cancellation and/or travel insurance through your insurance agent. We adhere to the conditions and regulations set for Camping Schaartven. The latest version of the conditions applies in case of changes.

Damage and Liability:

- During the rental period, the tenant is liable for damages caused to the property by themselves, their co-tenants, and/or their visitors. Damages must be reported to the owners immediately. The stay and use of the campsite, rental accommodation, and grounds are entirely at the tenant's own risk. The landlord is not liable for theft, damage to property, or accidents involving guests or their visitors. Please report irregularities directly to the owner.

Privacy:

- Customers are aware that security cameras are present for the protection of the site.

Changes to Regulations:

- These regulations are subject to change. In cases not covered by these regulations, the manager of Camping Schaartven will decide. These regulations can be found on the Camping Schaartven website.